

Job Board Posting



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Light Duty Cleaner

Job ID	EB15C89DD220E	
Web Address	http://NewCanadianWorker.ca/viewjob?jobname=EB15C89DD220E	
Company	Pacific Sands Beach Resort	
Location	Tofino, British Columbia	
Date Posted	From: 2022-10-24	To: 2023-04-22
Job	Type: Full-time	Category: Hospitality
Job Start Date	As soon as possible	
Job Salary	\$18/hour	
Languages	English	

Description

Schedule: As operations require, including weekends and statutory holidays POSITION SUMMARY Reporting to the Housekeeping Manager and the Housekeeping Supervisor(s), the Room Attendant will provide for the comfort of guests by ensuring that guest rooms and public areas are clean and properly presented. A Room Attendant promotes a positive image of the property to guests and, therefore, they must be pleasant, friendly, and able to address problems or special requests. KEY RESPONSIBILITIES The key responsibilities of a Room Attendant includes, but is not limited to, the following: -Provide 5-star customer service to all guests. -Acknowledge and greet guests in a warm and friendly manner. -Perform quality cleaning to meet required quality standards within set time limits. -Clean guest rooms as assigned, to Pacific Sands quality standards, which includes: dusting, vacuuming, changing bed linens, and cleaning bathrooms, kitchens, and living quarters. -Clean public areas, storage rooms, areas with the Guest Services building, and other areas as assigned. -Clean and stock linens and clean the supply room. -Deliver and retrieve items on loan to guests (e.g. extra pillows, kitchen supplies etc.). -Perform rotational cleaning duties (e.g. steam cleaning carpets, deep cleaning etc.). -Ensure the security of guest rooms and the privacy of guests. -Answer and investigate all guest inquiries in a timely manner. -Work closely with the Housekeeping, Guest Services, and Maintenance departments to ensure guest satisfaction. -Comply with all Resort safety guidelines and be familiar with emergency procedures. -Perform other job-related duties and special projects as assigned. QUALIFICATIONS AND TECHNICAL EXPERIENCE -Ability to work well unsupervised, at a fast pace, and while maintaining quality standards -Ability to work collaboratively with fellow colleagues as part of a team -Excellent communication and organizational skills -Strong interpersonal and problem-solving skills -Inherently responsible and reliable -Impeccable grooming and presentation -Proficient in English, both verbally and in written work -Previous Housekeeping experience is an asset Physical Demands Must be physically fit and be able to lift moderately heavy items; also must be able to make movements, such as bending, stooping, kneeling, and climbing stairs when required, with ease. In addition, Room Attendants will be required to perform repetitive tasks and stand on their feet and/or walk for long periods of time.

Experience

No experience

How to Apply

By Email: hr@pacificsands.com By Mail: 1421 Pacific Rim Highway Tofino, British Columbia V0R2Z0, Canada In-person: 1421 Pacific Rim Highway Tofino, British Columbia V0R2Z0, Canada